

Public Works Institute



Module One

April 19-21, 2022

\$250 APWA Member / \$350 Non-Member

Register at www.Arizona.apwa.net



Works Operations (PWO):

- Solid Waste
- Transportation
- Facilities & Grounds
- Right-of-Way/One Call
- Emergency Management

Supervisor's Role & Functions

- Employee Motivation/ Management
- Purchasing/ Inventory Management
- Ethics and Organizational Culture
- Formal and Informal Business Communication
- Pulling It All Together/ Performance Feedback

- Problem Employees
- Progressive Discipline
- Team Development
- Customer Service
- Interview Skills
- Workplace Safety
- Understanding Generational Differences

For more information contact

Suzanne Ledy Suzanne.Ledy@Mesaz.gov or Bill Verkest billverkest@msn.com